



DISCRIMINATION IS AGAINST THE LAW

In accordance with the provisions of Title VI of the Civil Rights Act of 1964, section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act and the Regulations of the U.S. Department of Health and Human Services issued pursuant to those statutes, Panhandle Surgical Hospital or Quail Creek Surgical Hospital (Physicians Surgical Hospitals) complies with the applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, gender or sexual orientation. Panhandle Surgical Hospital or Quail Creek Surgical Hospital (Physicians Surgical Hospitals) does not exclude people or treat them differently because of race, color, national origin, age, disability, gender or sexual orientation.

Panhandle Surgical Hospital or Quail Creek Surgical Hospital (Physicians Surgical Hospitals):

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - A twenty-four hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units
 - Flash cards, alphabet boards and other communication boards
 - Assistive devices for person with impaired manual skills
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- Provides convenient off-street parking designated specifically for disabled persons.
- Provides curb cuts and ramps between parking areas and buildings.
- Fully accessible office, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- Provides level access into the first floor level with elevator access to other floors.

If you need any services, please let the receptionist or your nurse know.

If you believe Panhandle Surgical Hospital or Quail Creek Surgical Hospital (Physicians Surgical Hospitals) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with

Physicians Surgical Hospitals Section 504/1557 Coordinator/Compliance Officer
1600 Wallace Blvd, Amarillo, Texas 79106

Phone 806-212-5240

State Relay Number: 711 or Texas state Relay Service at (800)735-2988 [voice] or (800)735-2989 [TTY]

If you need help filing a grievance, Physicians Surgical Hospitals 504/1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by:

MAIL: U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

PHONE: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

SPANISH	ATENCIÓN: Si necesita servicios de asistencia lingüística, están disponibles para usted de forma gratuita.
BURMESE	သတိပြုပါ။ ဘာသာစကားအကူအညီ ဝန်ဆောင်မှုများကို အခမဲ့ ပေးနိုင်ပါသည်။
SWAHILI	ANGALIZO: Ikiwa unahitaji huduma za usaidizi wa lugha, zinapatikana bila malipo.
KAREN	သတိပြုပါ။ ဘာသာစကားအကူအညီ ဝန်ဆောင်မှုများကို အခမဲ့ မည်သည့်အခါမဆိုရှိနိုင်ပါသည်။
KIRUNDI	ICITANGAZO: Nimba ukeneye ubufasha mu rurimi, izo serivisi ziraboneka ku buntu.
CROATIAN	PAŽNJA: Ako trebate usluge jezične pomoći, dostupne su vam besplatno.
AMHARIC (Ethiopia)	ማስታወሻ: የቻንቻ እርዳታ አገልግሎቶች ካል ይሰጣል::
PERSIAN (Farsi)	توجه: اگر به خدمات کمک زبانی نیاز دارید، این خدمات به صورت رایگان در دسترس شما هستند.
LAOTIAN	ຕ້ອນ: ຖ້າທ່ານຕ້ອງການບໍລິການຂ່ວຍເຫຼືອດ້ານພາສາ, ບໍລິການນີ້ມີໃຫ້ທ່ານພົນ.
SOMALI	OGEYSIIS: Haddii aad u baahan tahay adeegyo caawinta luqadda, waa lagu heli karaa lacag la'aan.
VIETNAMESE	CHÚ Ý: Nếu bạn cần dịch vụ hỗ trợ ngôn ngữ, các dịch vụ này có thể được cung cấp miễn phí.
CHINESE	注意：如果您需要语言协助服务，我们将免费为您提供
KOREAN	주의: 언어 지원 서비스가 필요하시면 무료로 제공합니다.
ARABIC	تبيه: إذا كنت بحاجة إلى خدمات المساعدة اللغوية، فهي متاحة لك مجاناً.
URDU	توجه: اگر آپ کو زبان کی مدد کی خدمات کی ضرورت ہو، تو یہ آپ کو مفت فراہم کی جاتی ہیں۔
TAGALOG	PAALALA: Kung kailangan mo ng tulong sa wika, available ang mga serbisyo nang libre.
FRENCH	ATTENTION: Si vous avez besoin de services d'assistance linguistique, ils sont disponibles gratuitement.
HINDI	ध्यान दें: यदि आपको भाषा सहायता सेवाओं की आवश्यकता है, तो ये सेवाएँ निःशुल्क उपलब्ध हैं।
GERMAN	ACHTUNG: Wenn Sie Sprachhilfe benötigen, stehen Ihnen diese Dienste kostenlos zur Verfügung.
GUJARATI	સાવધાની: જો તમને ભાષા સહાય સેવાઓની જરૂર હોય, તો તે તમને મફતમાં મળી શકશે.
RUSSIAN	ВНИМАНИЕ: Если вам нужны языковые услуги, они предоставляются вам бесплатно.
JAPANESE	注意：言語支援サービスが必要な場合、無料でご利用いただけます。